



Healthcare Financing Division
Wyoming Medicaid
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Stefan Johansson
Director

Mark Gordon
Governor

July 1, 2024

Dear Pharmacy Provider,

PRIOR AUTHORIZATION UPDATES

Effective the week of July 8, 2024, Wyoming Medicaid will be reinstating prior authorization requirements for outpatient drug coverage. We anticipate that this may cause confusion for members who have been receiving non-preferred medications or quantities since prior authorizations were suspended in March 2024. Please note that no changes in preferred products or quantities have occurred, and these criteria documents (Preferred Drug List, Additional Therapeutic Criteria, and Dose Limitation Chart) can be retrieved via the recently restored Wyoming Medicaid website at www.wyomedicaid.org. Please work with providers to complete the necessary PA forms that can be found at this website and submit them to the existing PA fax line at 1-866-964-3472.

Prior authorizations that expired between 2/20/24 and this restoration will be evaluated on a case-by-case basis by both Optum and Department of Health staff. For scenarios where PA renewal is required and the therapy is deemed appropriate, the expiration date will be extended six (6) months from the expiration date to provide adequate time to acquire a new prior authorization from the prescriber.

For any questions or concerns, please contact the Pharmacy Helpdesk at 1-877-209-1264, or the Provider PA Help Desk at 1-877-207-1126.

CLAIM REIMBURSEMENT FOR NON-ENROLLED MEMBERS

Wyoming Medicaid is aware of concerns specific to claims submitted in good faith during the Change Healthcare POS outage (2/21/24 – 3/14/24) that have since been rejected via NCPDP Reject Code 65 (member not eligible on date of service).

These claims are being reviewed by State staff to determine the best approach for reimbursement and accurate adjudication. Outreach will be made to pharmacies for these claims when next steps for resubmission are determined.

For any questions or concerns, please contact the Pharmacy Helpdesk at 1-877-209-1264.